

# JOINT COMMISSION REPORTING

## **To contact Joint Commission or report a complaint or sentinel event:**

The Joint Commission has a toll-free hotline to provide patients, their families, caregivers, and others with an opportunity to share concerns regarding quality-of-care issues at certified staffing firms. The toll-free number is 800.994.6610 and is available 24 hours a day, 7 days a week. Staff members are available to answer calls only on weekdays between 8:30 AM-5:00 pm Central Time.

The Joint Commission  
One Renaissance Blvd.  
Oakbrook Terrace, IL 60181

**Phone:** 630.792.5000

**Fax:** 630.792.5005

**Toll-Free:** 800.994.6610

**Business Hours:** Monday-Friday 8:30 AM-5:00 PM CST

## **To report a complaint to Joint Commission:**

[http://www.jointcommission.org/report\\_a\\_complaint.aspx](http://www.jointcommission.org/report_a_complaint.aspx)

## **To report a sentinel event to Joint Commission:**

Office of Quality Monitoring

**Phone:** 630.792.5642

*Rx relief takes patient care and safety very seriously. Any concerns about the quality and safety of patient care provided by Rx relief can be reported to the Joint Commission without fear of retaliatory action by Rx relief.*