

# RX RELIEF REPORTING

**To report a complaint or sentinel event to Rx relief:**

740 W. Alluvial Avenue, Suite 101  
Fresno, CA 93711-5504

**Phone:** 800.797.3543

**Fax:** 888.222.3543

**Business Hours:** 5:00 am – 5:00 pm, Monday - Friday

**Email:** Tom Maez, Divisional Vice President [tmaez@rxrelief.com](mailto:tmaez@rxrelief.com)

**After Hours and Emergencies:**

559.960.5912

*Rx relief takes patient care and safety very seriously. Any concerns about quality and safety of patient care provided by Rx relief can be reported to The Joint Commission without fear of retaliatory action by Rx relief.*